

Exhibit 300: Capital Asset Plan and Business Case Summary

Part I: Summary Information And Justification (All Capital Assets)

Section A: Overview

1. **Date of Submission:** 2011-02-28

2. **Agency:** 009

3. **Bureau:** 70

4. **Name of this Investment:** ACF Expanded Federal Parent Locator Service (OCSE)

5. **Unique Project (Investment) Identifier (UPI):** 009-70-01-04-01-1000-00

6. **What kind of investment will this be in FY 2012?:** Mixed Life Cycle

- Planning
- Full Acquisition
- Operations and Maintenance
- Mixed Life Cycle
- Multi-Agency Collaboration

7. **What was the first budget year this investment was submitted to OMB?** FY2001 or earlier

8.

- a. **Provide a brief summary of the investment and justification, including a brief description of how this closes in part or in whole an identified agency performance gap, specific accomplishments expected by the budget year and the related benefit to the mission, and the primary beneficiary(ies) of the investment.**

In FY09, FPLS helped collect \$26B in child support, including \$3.3B in federal collections. FPLS aligns with & supports HHS goals to advance the health, safety & well-being of the American people by promoting the economic & social well-being of individuals, families & communities through collecting support & assisting in obtaining health care coverage for children. Eight-five percent of all poor, single-parent families participate in the child support program, & next to custodial parent earnings, child support is the second largest income source for poor families. FPLS enables OCSE to fulfill its & state child support program missions & increase collections by: facilitating communication & data exchanges with states, employers, multistate financial institutions, insurers & other federal agencies; & using FPLS data to locate parents delinquent in child support payments. FPLS is comprised of multiple components, including two that are critical: the National Directory of New Hires (NDNH), a database of employment data; & the Federal Case Registry of Child Support Orders (FCR), a database of child support cases & orders. NDNH data matches resulted in national child support collections of about \$386M in FY09. In TY09, the FPLS Federal Offset Program collected \$2.2B. FPLS supports HHS goals to increase efficiency, transparency & accountability by ensuring program integrity & resource stewardship & by fighting fraud, waste & abuse. FPLS data are used to reduce erroneous payments & program costs in public assistance programs, contributing directly to government-wide initiatives to reduce improper payments. FPLS eliminates barriers between government agencies & promotes data sharing collaboration to improve program efficiencies & customer service by providing a centralized source of employment & location data for authorized programs. In FY09, SSA reported benefits of NDNH matching of about \$186M in prevention of future overpayments & adjustments of incorrect payment amounts in the Supplemental Security Income program. In CY08, IRS used FCR & other data to recover over \$581M in additional taxes owed. In FY08, NDNH data helped ED recover \$1.3B in defaulted student loans. HUD estimated the subsidy error in FY08 for HUD's rental housing assistance programs identified using NDNH data to be \$364M. In CY08, DOL estimated benefits of NDNH & SDNH matching to be \$112M, including identification, recovery & prevention of Unemployment Insurance benefit overpayments.

- b. **Provide any links to relevant websites that would be useful to gain additional information on the**

investment including links to GAO and IG reports.

Title	Link
OCSE FPLS Home Page	http://www.acf.hhs.gov/programs/cse/newhire/

9.

- a. Provide the date of the Agency's Executive/Investment Committee approval of this investment.
2011-01-07
- b. Provide the date of the most recent or planned approved project charter. 2009-04-20

10. Contact information?

- a. Program/Project Manager Name: *
Phone Number: *
Email: *
- b. Business Function Owner Name (i.e. Executive Agent or Investment Owner): Turetsky, Vicki
Phone Number: *
Email: *

11. What project management qualifications does the Project Manager have? (choose only one per FAC-P/PM or DAWIA): Project manager qualifications according to FAC-P/PM or DAWIA criteria is under review for this investment.

- Project manager has been validated according to FAC-P/PM or DAWIA criteria as qualified for this investment.
- Project manager qualifications according to FAC-P/PM or DAWIA criteria is under review for this investment.
- Project manager assigned to investment, but does not meet requirements according to FAC-P/PM or DAWIA criteria.
- Project manager assigned but qualification status review has not yet started.
- No project manager has yet been assigned to this investment.

Section B: Summary of Funding (Budget Authority for Capital Assets)

1.

Table I.B.1: Summary of Funding
(In millions of dollars)

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

	PY-1 and earlier	PY 2010	CY 2011 (CY Continuing Resolution)	BY 2012	BY+1 2013	BY+2 2014	BY+3 2015	BY+4 and beyond	Total
Planning:	*	*	*	*	*	*	*	*	*
Acquisition:	*	*	*	*	*	*	*	*	*
Planning & Acquisition Government FTE Costs	*	*	*	*	*	*	*	*	*
Subtotal Planning & Acquisition(DME):	*	*	*	*	*	*	*	*	*
Operations & Maintenance:	*	*	*	*	*	*	*	*	*
Disposition Costs (optional):	*	*	*	*	*	*	*	*	*
Operations, Maintenance, Disposition Government FTE Costs	*	*	*	*	*	*	*	*	*
Subtotal O&M and Disposition Costs (SS):	*	*	*	*	*	*	*	*	*
TOTAL FTE Costs	*	*	*	*	*	*	*	*	*
TOTAL (not including FTE costs):	*	*	*	*	*	*	*	*	*
TOTAL (including FTE costs):	*	*	*	*	*	*	*	*	*
Number of FTE represented by	*	*	*	*	*	*	*	*	*

Table I.B.1: Summary of Funding
(In millions of dollars)

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

	PY-1 and earlier	PY 2010	CY 2011 (CY Continuing Resolution)	BY 2012	BY+1 2013	BY+2 2014	BY+3 2015	BY+4 and beyond	Total
Costs:									

2. Insert the number of years covered in the column “PY-1 and earlier”: 5

3. Insert the number of years covered in the column “BY+4 and beyond”: *

4. If the summary of funding has changed from the FY 2011 President’s Budget request, briefly explain those changes:

*

Section C: Acquisition/Contract Strategy (All Capital Assets)

1.

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Competed	Short description of acquisition
Awarded	7555	HHSACF2005C2427M	26301D0054		*	*	\$15.1	Time and Materials	Y	2005-09-20	2009-03-19		
Awarded	7555	HHSACF2005C2359M	26301D0050		*	*	\$13.4	Time and Materials	Y	2005-02-09	2010-08-08	Full and Open Competition	
Awarded	7555	HHSN263999900033I	26301D0054		*	*	\$47.2	Fixed Price Incentive	Y	2006-09-20	2011-08-19	Full and Open Competition	
Awarded	7555	HHSN263999900033I	26301D0054		*	*	\$12.6	Time and Materials	Y	2009-03-20	2011-08-19	Follow On to Competed Action	
Awarded	7555	HHSP233201000111W	26301D0050		*	*	\$22.2	Time and Materials	Y	2010-08-09	2011-08-08	Y	FEDERAL PARENT LOCATER SERVICE, AWARDED THROUGH NIH NITAAC CIOSP2 CONTRACT TAS::75 1553::TAS

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

*

3.

a. Has an Acquisition Plan been developed? If yes, please answer the questions that follow *

b. Does the Acquisition Plan reflect the requirements of FAR Subpart 7.1 *

c. Was the Acquisition Plan approved in accordance with agency requirements *

d. If "yes," enter the date of approval? *

e. Is the acquisition plan consistent with your agency Strategic Sustainability Performance Plan? *

f. Does the acquisition plan meet the requirements of EOs 13423 and 13514? *

g. If an Acquisition Plan has not been developed, provide a brief explanation.

*

Part II: IT Capital Investments

Section A: General

1.
 - a. Confirm that the IT Program/Project manager has the following competencies: configuration management, data management, information management, information resources strategy and planning, information systems/network security, IT architecture, IT performance assessment, infrastructure design, systems integration, systems life cycle, technology awareness, and capital planning and investment control. yes
 - b. If not, confirm that the PM has a development plan to achieve competencies either by direct experience or education.
2. Describe the progress of evaluating cloud computing alternatives for service delivery to support this investment. ocse is conducting a feasibility study with regard to implementation of cloud computing for fpls systems; this study will provide data to be included in the alternatives analysis for the fy13 fpls exhibit 300.
3. Provide the date of the most recent or planned Quality Assurance Plan 2009-04-20
4.
 - a. Provide the UPI of all other investments that have a significant dependency on the successful implementation of this investment.
 - b. If this investment is significantly dependent on the successful implementation of another investment(s), please provide the UPI(s).
5. An Alternatives Analysis must be conducted for all Major Investments with Planning and Acquisition (DME) activities and evaluate the costs and benefits of at least three alternatives and the status quo. The details of the analysis must be available to OMB upon request. Provide the date of the most recent or planned alternatives analysis for this investment. 2009-04-20
6. Risks must be actively managed throughout the lifecycle of the investment. The Risk Management Plan and risk register must be available to OMB upon request. Provide the date that the risk register was last updated. 2010-08-18

Section B: Cost and Schedule Performance

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
FY 2005 Improve Interstate Communications Exchange	DME	*	\$1.0	\$1.1	2004-10-01	2004-10-01	2005-09-30	2005-09-30	100.00%	100.00%
FY 2005 O&M	SS	*	\$15.9	\$15.9	2004-10-01	2004-10-01	2005-09-30	2005-09-30	100.00%	100.00%
FY 2006 Telecommunications Assessment	DME	*	\$0.1	\$0.1	2005-10-01	2005-10-01	2006-09-30	2006-07-25	100.00%	100.00%
FY 2006 Interface Assessment	DME	*	\$0.1	\$0.1	2005-10-01	2005-10-01	2006-09-30	2006-09-08	100.00%	100.00%
FY 2006 Application Assessment	DME	*	\$0.2	\$0.2	2005-10-01	2005-10-01	2006-09-30	2006-10-02	100.00%	100.00%
FY 2006 Data Architecture Assessment	DME	*	\$0.3	\$0.2	2005-10-01	2005-10-01	2006-09-30	2006-08-04	100.00%	100.00%
FY 2006 Improve Interstate Communications Exchange	DME	*	\$0.8	\$0.8	2005-10-01	2005-10-01	2006-09-30	2007-01-12	100.00%	100.00%
FY 2006 CSI Project Management	DME	*	\$0.2	\$0.2	2005-10-01	2005-10-01	2006-09-30	2006-09-30	100.00%	100.00%
FY 2006 O&M	SS	*	\$17.8	\$16.5	2005-10-01	2005-10-01	2006-09-30	2006-09-30	100.00%	100.00%
FY 2007 Infrastructure Modernization	DME	*	\$0.2	\$0.2	2006-10-01	2006-10-01	2007-09-30	2007-01-21	100.00%	100.00%
Business Driven New Functionalities - Phase I	DME	*	\$1.2	\$1.2	2006-12-26	2006-12-26	2009-03-19	2009-03-19	100.00%	100.00%
FY 2007 Legislative	DME	*	\$0.4	\$0.3	2006-10-01	2007-01-05	2007-09-30	2008-10-17	100.00%	100.00%

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Mandates										
FY 2007 CSI Project Management	DME	*	\$0.1	\$0.1	2006-10-01	2006-10-01	2007-09-30	2007-09-30	100.00%	100.00%
FY 2007 O&M	SS	*	\$19.4	\$19.3	2006-10-01	2006-10-01	2007-09-30	2007-09-30	100.00%	100.00%
FY 2008 Infrastructure Modernization	DME	*	\$0.3	\$0.3	2007-10-01	2007-10-01	2009-03-19	2008-09-10	100.00%	100.00%
Business Driven New Functionalities - Phase II	DME	*	\$1.3	\$1.1	2007-10-01	2008-08-11	2009-03-19	2009-03-19	100.00%	100.00%
FY 2008 CSI Project Management	DME	*	\$0.1	\$0.1	2007-10-01	2007-10-01	2008-09-30	2008-09-30	100.00%	100.00%
FY 2008 O&M	SS	*	\$20.8	\$22.0	2007-10-01	2007-10-01	2008-09-30	2009-03-19	100.00%	100.00%
FY 2009 O&M	SS	*	\$23.9	\$21.9	2008-10-01	2008-10-01	2009-09-30	2010-01-24	100.00%	100.00%
FY 2009 CSI Project Management	DME	*	\$0.1	\$0.1	2008-10-01	2008-10-01	2009-03-19	2009-03-19	100.00%	100.00%
Expand FPLS Research and Analysis Capabilities	DME	*	\$0.6	\$0.5	2009-03-20	2009-03-20	2010-03-19	2010-06-18	100.00%	100.00%
Facilitate Real-Time Access to FPLS Data	DME	*	\$2.9	\$2.6	2009-06-01	2009-05-04	2011-05-31		92.93%	93.09%
FY2010 O&M	SS	*	\$14.3	\$14.3	2009-10-01	2009-10-01	2010-09-30	2010-09-30	100.00%	100.00%
FY2010 Data Center Costs	SS	*	\$6.5	\$5.4	2009-10-01	2009-10-01	2010-09-30	2010-09-30	100.00%	100.00%
FY2010 CSI	SS	*	\$6.1	\$5.4	2009-08-20	2009-08-21	2010-08-19	2010-08-19	100.00%	100.00%
FY2011 O&M	SS	*	\$14.8	\$9.7	2010-10-01	2010-10-01	2011-09-30		65.66%	65.66%
FY2011 Data	SS	*	\$6.0	\$1.1	2010-10-01	2010-10-01	2011-09-30		19.25%	19.25%

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Center Costs										
FY2011 CSI	SS	*	\$6.7	\$4.2	2010-08-20	2010-08-20	2011-08-19		65.83%	64.38%
FY2012 O&M	SS	*	\$16.0		2011-10-01		2012-09-30		0.00%	0.00%
FY2012 Data Center Costs	SS	*	\$8.6		2011-10-01		2012-09-30		0.00%	0.00%
FY2012 CSI	SS	*	\$8.9		2011-10-01		2012-09-30		0.00%	0.00%
FY2013 O&M	SS	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY2013 CSI	SS	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY2013 Data Center Costs	SS	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY2014 O&M	SS	*	*	*	2013-10-01	*	2014-09-30	*	*	*
FY2014 Data Center Costs	SS	*	*	*	2013-10-01	*	2014-09-30	*	*	*
FY2014 CSI	SS	*	*	*	2013-10-01	*	2014-09-30	*	*	*

2. If the investment cost, schedule, or performance variances are not within 10 percent of the current baseline, provide a complete analysis of the reasons for the variances, the corrective actions to be taken, and the most likely estimate at completion.

3. For mixed lifecycle or operations and maintenance investments an Operational Analysis must be performed annually. Operational analysis may identify the need to redesign or modify an asset by identifying previously undetected faults in design, construction, or installation/integration, highlighting whether actual operation and maintenance costs vary significantly from budgeted costs, or documenting that the asset is failing to meet program requirements. The details of the analysis must be available to OMB upon request. Insert the date of the most recent or planned operational analysis. 2010-11-30

4. Did the Operational analysis cover all 4 areas of analysis: Customer Results, Strategic and Business Results, Financial Performance, and Innovation? yes

Section C: Financial Management Systems

Table II.C.1: Financial Management Systems			
System(s) Name	System acronym	Type of Financial System	BY Funding
*	*	*	*

Section D: Multi-Agency Collaboration Oversight (For Multi-Agency Collaborations only)

Table II.D.1. Customer Table:	
Customer Agency	Joint exhibit approval date
NONE	

Table II.D.2. Shared Service Providers		
Shared Service Provider (Agency)	Shared Service Asset Title	Shared Service Provider Exhibit 53 UPI (BY 2011)
*	*	*

Table II.D.3. For IT Investments, Partner Funding Strategies (\$millions):							
Partner Agency	Partner exhibit 53 UPI (BY 2012)	CY Monetary Contribution	CY “In-Kind” Contribution	CY Fee-for-Service	BY Monetary Contribution	BY “In-Kind” Contribution	BY Fee-for-Service
NONE							

Table II.D.4. Legacy Systems Being Replaced		
Name of the Legacy Investment of Systems	Current UPI	Date of the System Retirement
*	*	*

Section E: Performance Information

Table I.E.1a. Performance Metric Attributes

Measurement Area (For IT Assets)	Measurement Grouping (For IT Assets)	Measurement Indicator	Reporting Frequency	Unit of Measure	Performance Measure Direction	Baseline	Year Baseline Established for this measure (Origination Date)
Technology	External Data Sharing	Annual percent increase in locate and enforcement actions initiated by the FPLS to assist states in locating child support case participants for the purposes of establishing and enforcing child support obligations.	annual	% increase	Increase	10.4% increase in FPLS locate and enforcement actions on behalf of States from FY2006 to FY2007	2007-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2008	0.5% increase in FPLS locate and enforcement actions on behalf of States.	16.2% increase from previous year.	Met	2010-09-15
			2009	2% increase in FPLS locate and enforcement actions on behalf of States	7.6% increase from previous year.	Met	2010-09-15
Technology	External Data Sharing	Annual percent increase in locate and enforcement actions initiated by the FPLS to assist states in locating child support case participants for the purposes of establishing and enforcing child support obligations.	annual	% increase	Increase	10.4% increase in FPLS locate and enforcement actions on behalf of States from FY2006 to FY2007	2007-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2010	2% increase in FPLS locate and enforcement	9.6% increase from previous year.	Met	2011-02-25

			actions on behalf of States				
Customer Results	Service Efficiency	Annual percent increase in number of IWOs sent electronically.	2011	2% increase in FPLS locate and enforcement actions on behalf of States		Not Due	2011-02-25
			2012	2% increase in FPLS locate and enforcement actions on behalf of States		Not Due	2011-02-25
			2013	2% increase in FPLS locate and enforcement actions on behalf of States		Not Due	2011-02-25
			2014	2% increase in FPLS locate and enforcement actions on behalf of States		Not Due	2011-02-25
			2015	2% increase in FPLS locate and enforcement actions on behalf of States		Not Due	2011-02-25
			annual	% increase	Increase	28% increase in the number of e-IWOs sent from states to employers from FY2007 to FY2008.	2008-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2009	10% increase in number of e-IWOs sent from States to Employers.	303.8% increase from previous year.	Met	2010-09-15
			2010	5% increase in number of e-IWOs sent from States to Employers.	53.9 % increase from previous year.	Met	2011-02-25
			2011	5% increase in number of e-IWOs sent from States to Employers.		Not Due	2011-02-25
			2012	2% increase in number of e-IWOs sent from States to Employers.		Not Due	2011-02-25

			2013	2% increase in number of e-IWOs sent from States to Employers.		Not Due	2011-02-25
			2014	2% increase in number of e-IWOs sent from States to Employers.		Not Due	2011-02-25
			2015	2% increase in number of e-IWOs sent from States to Employers.		Not Due	2011-02-25
Processes and Activities	Efficiency	FPLS Benefit-to-Cost Ratio (Annual FPLS-attributable child support collections to IT dollars spent).	annual	\$\$	Constant	FY2006 FPLS Benefit-to-Cost Ratio: 126:1	2006-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2007	75:1	125:1	Met	2010-09-15
			2008	75:1	177:1 (Benefits include an additional \$833 million collected through one time offsets of Economic Stimulus Payments)	Met	2010-09-15
			2009	75:1	131:1 (Benefits include an additional \$139 million collected through one time offsets of Economic Stimulus and Economic Recovery Payments)	Met	2010-09-15
			2010	75:1	118:1	Met	2011-02-25
			2011	75:1		Not Due	2011-02-25
			2012	75:1		Not Due	2011-02-25
			2013	75:1		Not Due	2011-02-25

Technology	Availability	Number of FPLS data processing and system availability standards that are met in all four quarters of a fiscal year.	2014	75:1		Not Due	2011-02-25
			2015	75:1		Not Due	2011-02-25
			quarterly	# of standards met	Constant	9 of 9 FPLS data processing and system availability standards met in all 4 quarters of FY2006.	2006-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2007	9 of 9 FPLS data processing and system availability standards in all 4 quarters.	9 of 9 FPLS data processing and system availability standards in all 4 quarters.	Met	2010-09-15
Technology	Availability	Number of FPLS data processing and system availability standards that are met in all four quarters of a fiscal year.	2008	9 of 9 FPLS data processing and system availability standards in all 4 quarters.	9 of 9 FPLS data processing and system availability standards in all 4 quarters.	Met	2010-09-15
			quarterly	# of standards met	Constant	8 of 8 FPLS data processing and system availability standards met in all 4 quarters of FY2009.	2009-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2010	Meet all 8 FPLS data processing and system availability standards in all 4 quarters.	8 of 8 FPLS data processing and system availability standards met in all 4 quarters.	Met	2011-02-25
			2011	Meet all 8 FPLS data processing and system availability standards in all 4 quarters.		Not Due	2011-02-25
Technology	Availability	Number of FPLS data processing and system availability standards that are met in all four quarters of a fiscal year.	2012	Meet all 8 FPLS data processing and system		Not Due	2011-02-25

Technology	Availability	Number of quarters in which FPLS standards for FPLS Portal system availability are met.	availability standards in all 4 quarters.				
			2013	Meet all 8 FPLS data processing and system availability standards in all 4 quarters.		Not Due	2011-02-25
			2014	Meet all 8 FPLS data processing and system availability standards in all 4 quarters.		Not Due	2011-02-25
			2015	Meet all 8 FPLS data processing and system availability standards in all 4 quarters.		Not Due	2011-02-25
			quarterly	# of Quarters	Constant	FPLS standards for FPLS Portal system availability were met in 2 of 2 quarters during FY2009 (measurement started during Q3 FY2009).	2009-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2010	FPLS Portal system availability standards met in all 4 quarters.	FPLS Portal system availability standards met in all 4 quarters.	Met	2011-02-25
			2011	FPLS Portal system availability standards met in all 4 quarters.		Not Due	2011-02-25
			2012	FPLS Portal system availability standards met in all 4 quarters.		Not Due	2011-02-25
			2013	FPLS Portal system availability standards met in all 4 quarters.		Not Due	2011-02-25
			2014	FPLS Portal system availability standards met in all 4 quarters.		Not Due	2011-02-25
			2015	FPLS Portal system availability standards met in all 4 quarters.		Not Due	2011-02-25

Customer Results	Access	Number of States exchanging Child Support data through QUICK, a real-time tool designed to assist states in sharing data on interstate child support cases.	annual	# of States	Increase	6 States exchanging Child Support data through QUICK in FY2007.	2007-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2008	12 States exchanging Child Support data through QUICK.	11 States (target of 12 States exchanging data through QUICK met 10/8/2008).	Not Met	2010-09-15
			2009	21 States exchanging Child Support data through QUICK.	20 States (target of 21 States exchanging data through QUICK met 11/2008).	Not Met	2010-09-15
			2010	24 States exchanging Child Support data through QUICK.	25 States exchanging data through QUICK .	Met	2011-02-25
Customer Results	Access	Number of States with access to the business functions provided by the State Services Portal.	semi-annual	# of States	Increase	1 State with SSP access in FY2010	2010-07-31
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	3 States accessing SSP by 3/31/2011		Not Due	2011-02-25
Customer Results	Access	Percent increase in number of data exchange agreements between States to increase sharing of child support case information for enforcement of obligations across state lines.	annual	% increase	Increase	4.6% increase in number of data exchange agreements between states from FY2006-FY2007.	2007-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated

Customer Results	Access	Percent of data match transactions processed within 48 hours. FPLS data match partners include State and Fed agencies who use FPLS data to ensure program integrity and reduce improper payments made by public assistance programs.	2008	10% increase in number of data exchange agreements between states.	10.6% increase from previous year.	Met	2010-09-15
			2009	5% increase in number of data exchange agreements between states.	5.1% increase from previous year.	Met	2010-09-15
			2010	1.5% increase in number of data exchange agreements between states.	2.9 % increase from previous year.	Met	2011-02-25
			quarterly	% of transactions processed within acceptable timeframes	Constant	Q1 and Q2 FY2010: 100% of FPLS data match transactions processed within 48 hours.	2010-03-31
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	90% of FPLS data match transactions processed within 48 hours		Not Due	2011-02-25
			2012	90% of FPLS data match transactions processed within 48 hours		Not Due	2011-02-25
			2013	90% of FPLS data match transactions processed within 48 hours		Not Due	2011-02-25
			2014	90% of FPLS data match transactions processed within 48 hours		Not Due	2011-02-25
			2015	90% of FPLS data match transactions processed within 48 hours		Not Due	2011-02-25
Technology	Data Reliability and	Percent of locate records	annual	%	Constant	96.2% of incoming	2008-09-30

	Quality	submitted with valid SSN information that are available for matching.				NDNH data available for matching in FY2008	
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2009	95% of incoming NDNH data is available for matching.	96.7% of incoming NDNH data was available for matching.	Met	2010-09-15
			2010	95% of incoming NDNH data is available for matching.	97.2% of incoming NDNH data was available for matching.	Met	2011-02-25
			2011	95% of incoming NDNH data is available for matching.		Not Due	2011-02-25
			2012	95% of incoming NDNH data is available for matching.		Not Due	2011-02-25
			2013	95% of incoming NDNH data is available for matching.		Not Due	2011-02-25
			2014	95% of incoming NDNH data is available for matching.		Not Due	2011-02-25
			2015	95% of incoming NDNH data is available for matching.		Not Due	2011-02-25
Processes and Activities	Security	Percentage of required technical security controls at the Manassas Data Facility that map to a design component or have compensating controls in place.	annual	%	Constant	100% of required technical security controls at the MDF map to a design component or have compensating controls in place as of 9/30/2009.	2009-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	100% of identified security requirements mapped to design components in FPLS development and enhancement projects.		Not Due	2011-02-25

			2012	100% of identified security requirements mapped to design components in FPLS development and enhancement projects.		Not Due	2011-02-25
			2013	100% of identified security requirements mapped to design components in FPLS development and enhancement projects.		Not Due	2011-02-25
			2014	100% of identified security requirements mapped to design components in FPLS development and enhancement projects.		Not Due	2011-02-25
			2015	100% of identified security requirements mapped to design components in FPLS development and enhancement projects.		Not Due	2011-02-25
Mission and Business Results	Social Services	Total FPLS-Attributable Child Support Collections (\$) (from Federal Offset, Passport Denial, MSFIDM, Insurance Matching, SSA Garnishments and NDNH-Attributable Collections).	annual	% increase	Increase	1.1% increase in FPLS-attributable child support collections from FY2005 - FY2006 (to \$2.180 Billion)	2006-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2007	0.5% Increase in FPLS-attributable child support collections (to \$2.191 Billion)	13.1% increase in child support collections to \$2.465 billion.	Met	2010-09-15
			2008	0.5% Increase in FPLS-attributable child support collections over FY2007 actuals (\$2.853 Billion)	62.0% increase in child support collections to \$3.996 billion. (Regular collections were \$3.163 billion, but an additional	Met	2010-09-15

		\$833 million was collected through offsets of Economic Stimulus Payments.)		
2009	2.7% Increase in FPLS-attributable child support collections over FY2008 actuals (\$3.247 Billion)	5.2% increase in child support collections, to \$3.327 billion. (Regular collections were \$3.187 billion, but an additional \$139 million was collected through offsets of Economic Stimulus Payments and Economic Recovery Payments.)	Met	2010-09-15
2010	2.7% Annual Increase in FPLS-attributable child support collections. FY2010 Target: \$3.334 Billion	5.7 % increase in child support collections, to \$3.400 billion. (Regular collections were \$3.392 billion, but an additional \$7.651 million was collected through Economy Recovery Payments.)	Met	2011-02-25
2011	2.7% Annual Increase in FPLS-attributable child support collections. FY2011 Target: \$3.424 Billion		Not Due	2011-02-25
2012	2.7% Annual Increase in FPLS-attributable child support collections. FY2012 Target: \$3.517 Billion		Not Due	2011-02-25
2013	2.7% Annual Increase in FPLS-attributable child support collections. FY2013 Target: \$3.612 Billion		Not Due	2011-02-25
2014	2.7% Annual Increase in FPLS-attributable child support collections. FY2014 Target: \$3.709 Billion		Not Due	2011-02-25
2015	2.7% Annual Increase in FPLS-attributable child		Not Due	2011-02-25

support collections.
FY2015 Target: \$3.809
Billion

* - Indicates data is redacted.